

Welcome to the City of Kingfisher, We're happy that you're here ©

Kingfisher is a Public Power Community, and the Kingfisher Public Works Authority (KPWA) takes pride in providing you with quality Electricity, Water, Waste-water Treatment (sewer), and Solid Waste.

- Oklahoma Natural Gas service connection can be established by calling (405) 551-4000.
- Pioneer Telephone, Cable, and Internet can be reached by calling 1-888-782-2667.

Our website is www.kingfisher.org and is updated and maintained in partnership with the Chamber of Commerce. Please view our website for a welcome message from our Mayor, more information, community events, and links to other community resources. The Chamber of Commerce is located at 123 W Miles and can be reached at (405)375-4445.

<u>UTILITY BILLS</u> are mailed out on the last working day of every month. Accounts are considered past due after the 15th of the month. In the event that the 15th falls on a weekend or holiday, the first working day following the 15th is available to make payment, prior to being past due.

- Accounts without payment received by the past due date are assessed a 7.5% late fee for the account balance.
- Accounts without payment received within a week of the past due date may be disconnected.
- A \$50.00 fee is assessed to accounts reconnected due to non-payment disconnection.

Utility account payments are accepted in cash, check, and debit/credit card at City Hall, 301 N. Main St, Monday through Friday from 08:30-04:30, excluding holidays. A drop box is located in the foyer entrance on the North Wall, and a drive through drop box is located on the east (rear) of City Hall. Please do not remit cash in the drop boxes. We offer automatic bank drafting for customers who are interested in having their utility bills drafted automatically from their bank accounts monthly.

Attempts to manipulate the water and or electric meters results in a \$200.00 charge per meter plus any costs for repairs.

Sewer rates are calculated annually based on water use in December, January and February.

<u>Residential Solid Waste</u> is collected on Wednesdays. Please have your poly-cart out at 7:00 am. Only items inside the cart will be collected. Additional poly-carts are available if needed. Elderly, Handicapped or Disabled customers may request house-side collection services at no charge.

<u>Commercial Solid Waste</u> Containers are available in 2, 4, 6, or 8 yard sizes, and collection frequency is available based on your needs ranging from daily to once per week. Container locking mechanisms are available to prevent unwanted accumulation in the container. Solid waste services are contracted with Oklahoma Environmental Management Authority.

The <u>City Convenience Center</u> is located north of the Kingfisher Creek Bridge on Highway 81, and is available for our customers to drop off trash, large items, metal, wood, brush, limbs, and grass clippings. It is open from 9:00-5:00 Tuesday-Friday and 8:00-4:00 on Saturday, excluding holidays, and weekly trips to dump the transfer trailer.

During heavy rainfall, rising water creates life threatening hazards in the area. Stay away from creeks, streams, and drainage areas as well as high water on roads and streets. Do not attempt to drive through flooded streets. Do not let children play in high water drainage, streams, or the creeks.

If you have any questions, please call the City Offices at (405)375-3705.

Thank you and once again, WELCOME TO KINGFISHER!!!